# SCRUTINY BOARD (ADULTS AND HEALTH)

### TUESDAY, 13TH FEBRUARY, 2018

## **PRESENT:** Councillor H Hayden in the Chair

Councillors C Anderson, B Flynn, A Hussain, J Jarosz, G Latty, C Macniven, J Pryor, D Ragan, P Truswell and S Varley

## 87 Appeals Against Refusal of Inspection of Documents

There were no appeals against refusal of inspection of documents. Exempt Information - Possible Exclusion of the Press and Public

There was no exempt information.

#### 89 Late Items

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There were no formal late items. However there was supplementary information provided to the Board in relation to Item 7 (minute 93 refers), the information was the Annual Healthcare Performance Data for HMP Leeds and HMP Wealstun.

#### 90 Declaration of Disclosable Pecuniary Interests

There were no declarations of disclosable pecuniary interests.

### 91 Apologies for Absence and Notification of Substitutes

Apologies were received from Cllr. Judith Chapman.

No substitute Members were in attendance.

## 92 Minutes - 19 December 2017 and 16 January 2018

### **RESOLVED** –

- (a) That the minutes of the meeting held on 19<sup>th</sup> December 2017 be approved as a correct record.
- (b) That, subject to the inclusion of Dr J Beal (Healthwatch Leeds) on the list of those present at the meeting, the minutes of the meeting held on 16<sup>th</sup> January 2018 be approved as a correct record.

# 93 Scrutiny Inquiry: Health and Social Care Needs of Offenders

The Head of Governance and Scrutiny Support submitted a report which introduced some additional information relating to the Scrutiny Board's inquiry into the Health and Social Care Needs of Offenders.

Supplementary information on performance data was provided by the provider of health care services at HMP Leeds and HMP Wealstun, Care UK.

The following were at the meeting to present and expand on the details provided in the presentation slides attached to the submitted report:-

- Dawn Jessop Regional Manager, Care UK
- Michael McGonnell Deputy Service Director, Care UK
- Dave Browne HMP Leeds Head of Healthcare, Care UK

Also in attendance at the meeting were:

- Chris Jewesbury Head of Health and Justice, NHS England (Yorkshire and Humber); and,
- Sinead Cregan Adult Commissioning Manager, Adults and Health LCC

Some members of the Scrutiny Board had recently visited HMP Leeds and HMP Wealstun and reported that they had found both visits valuable experiences and thanked those who had made the visits possible.

Care UK gave their presentation highlighting a number of areas, including:

- An overview of Care UK and the type of services delivered, which included residential care, GP services and NHS 111;
- Care UK currently provide healthcare at 42 jails across the country including 10 sites in Yorkshire;
- The integrated Health Care model and approach;
- The types of healthcare provided from dentists, physiotherapy and podiatry;
- Governance and performance monitoring arrangements.

The Scrutiny Board considered and discussed the details set out in the submitted report and presented at the meeting. Some of the key areas of discussion included:

- The complexities associated with mental ill-health, substance and alcohol misuse.
- Resources, including the use of agencies, training programmes and recruitment.
- The role of the health care representatives within prisons and how their role could be improved and extended.
- Role of Independent Monitoring Board (IMB).
- The procurement process, performance information and monitoring of service delivery.
- Referral arrangements specifically in relation to mental health referrals.
- The potential impact on NHS services outside the prison environment.
- Partnerships and relationships with other bodies, including NHS England.
- The impact of a less experienced workforce, including Prison Officers.
- The provision of dental and optician services.
- The prevalence of ex-servicemen with Post-Traumatic Stress Disorder (PTSD) within the prison environment.

- Matters identified as part of the Care Quality Commission inspection, likely to be formally reported in March 2018.
- The development of a national performance dashboard.

**RESOLVED** – To note the details provided in the submitted report and presented at the meeting.

NB Cllr. Varley joined the meeting at 1:50pm and Cllr. Arif Hussain left the meeting at 2:40pm during consideration of this item.

### 94 Scrutiny Inquiry: Health and Social Care Needs of Offenders -Healthwatch Leeds report on peoples experiences of health care services at HMP Leeds

The report of the Head of Governance and Scrutiny Support introduced the Healthwatch Leeds report on people's experiences of health care services at HMP Leeds.

HMP Leeds had invited Healthwatch Leeds (HWL) to explore what was working well and what could be improved with healthcare in HMP Leeds, following the award of the healthcare contract to a new service provider, Care UK.

Tatum Yip (Community Project Worker, Healthwatch Leeds) was in attendance to outline the report and address any matters raised by the Scrutiny Board.

The following representatives we also in attendance for the discussion:

- Michael McGonnell Deputy Service Director, Care UK
- Dawn Jessop Regional Manager, Care UK
- Dave Browne HMP Leeds Head of Healthcare, Care UK
- Chris Jewesbury Head of Health and Justice, NHS England (Yorkshire & Humber)
- Sinead Cregan Adult Commissioning Manager, Adults and Health, Leeds City Council

A range of matters, including the following, were drawn to the attention of the Scrutiny Board:

- 23 Prisoners had talked of their experiences of healthcare services in prison and their views of what could be improved.
- Prison was a challenging and chaotic environment.
- Prisoners were satisfied with the service and spoke highly of the healthcare staff.
- Health Care Representatives (HCRs) were a valuable asset but could play a greater role.
- Issues with attending appointments due to staffing issues.
- Negative experiences were often associated with prison staff in terms of numbers and experience.

HWL had identified a number of areas for improvement and details of the recommendations were presented in the submitted report. The Scrutiny Board were advised that a detailed action plan against the recommendations had been provided by Care UK. The Board requested that Care UK's response be shared with the Scrutiny Board.

Leeds City Council's Adult Commissioning Manager provided the Scrutiny Board with a brief overview of the work being undertaken by the Council and reminded the Scrutiny Board of the arrangements in place to help the Council meet its obligations under the Care Act.

The details provided included:-

- 2 care assistants who work with the care team to address issues of older prisoners.
- Work with prisoners who have or require care packages.
- New Wortley Offender Support Team who offer support to those due to be released.

The Board considered and discussed the information provided and queried the extent to which Children and Families were involved in providing family support in instances where offenders were returning to a family home.

**RESOLVED** – To note the details provided in the submitted report and presented at the meeting.

NB Cllr. Truswell left the meeting at 3:40pm during consideration of this item.

### 95 Chair's Update

The Head of Governance and Scrutiny Support submitted a report that provided an opportunity for the Chair to provide an update on relevant matters not included elsewhere on the agenda.

The Chair provided an update on areas of work and activity since the previous Scrutiny Board meeting in January 2018, including:

- The West Yorkshire Joint Health Overview and Scrutiny Committee (Yorkshire and the Humber) development session on 24<sup>th</sup> January 2018, which had focused on the work of the West Yorkshire and Harrogate Health and Care Partnership. It was noted that there was a need for revised terms of reference for the Joint Committee particularly in terms of membership to reflect the geography of the West Yorkshire and Harrogate Health and Care Partnership.
- A request from local ward members from Kippax and Methley, namely Councillors Harland, Wakefield and Lewis, to consider proposals for the

closure of a local GP and the associated processes. The Board note it had not been formally notified of the proposed closure.

The Board discussed the need for GP's to consult with patients and the community prior to closures. Members were also of the view that as the CCG's new models of care and the creation of Local Care Partnerships developed, it was essential for there to clear and consistent approaches to public and patient involvement.

As part of the update, the Chair thanked all the Members who had attended the recent prison visits to HMP Leeds and HMP Wealstun. She also thanked the Scrutiny Officers for organising the visits.

### **RESOLVED** –

- a) To note the content of this report and the verbal update provided at the meeting.
- b) To incorporate the request from Kippax and Methley ward councillors (detailed above) into the Board's work schedule.

#### 96 Work Schedule

The Head of Governance and Scrutiny Support submitted a report which invited Members to consider the Board's work schedule for the 2017/18 municipal year.

Members had during the previous item discussed the closure of a GP practice in Kippax. Members suggested the Board needed to maintain an overview of the development of Local Care Partnerships as part of the CCGs work on new models of care.

Members were advised that invites were due to go out to Members of Scrutiny Board to meet with the Independent Monitoring Board.

Members were informed that the Scrutiny Inquiry Report was due to go to the additional meeting arranged for 10<sup>th</sup> April 2018.

Members had noted the letter from Cllr. Davey Chair of Corporate Governance and Audit Committee. It was suggested that the issues raised in the letter be addressed at the working group.

**RESOLVED** – To note the details of the report in particular the details set out at point 2.7 - 2.16 of the submitted report and agree and amend the work schedule.

### 97 Date and Time of Next Meeting

The next meeting will be Tuesday 13<sup>th</sup> March 2018 and 1.30pm (pre-meeting for all Board Members at 1:00pm).

(The meeting concluded at 4.15pm)